

2-1-1 Idaho CareLine Year-to Date Spanish Contacts As of September 2008

[State Fiscal Year (SFY) = July 1, 2008 to June 30, 2009]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	3	4	5	12
Adoption	2	2	3	7
Childcare	85	142	129	356
Clearinghouse	0	0	0	0
Dentist	3	2	4	9
Disabilities (under age 3)	0	3	0	3
Disabilities (age 3 & older)	0	0	1	1
Doctor	8	7	7	22
Employment / Business	4	2	2	8
Environmental Health	0	0	0	0
Financial Service / Benefits	156	234	253	643
Foster Care	0	0	1	1
Fraud	0	1	1	2
Health Resources	26	20	19	65
Immunizations	0	2	3	5
Medicaid (Age 19-)	147	156	202	505
Medicaid (Age 19+)	81	101	127	309
Medicaid Dentist	5	4	2	11
Medicaid Doctor	12	18	13	43
Mental Health	1	4	2	7
Miscellaneous	11	26	15	52
Senior Issues (Age 60 & older)	2	1	0	3
Social Security	0	5	6	11
Substance Abuse	0	0	0	0
Tobacco	0	0	0	0
WIC	12	5	17	34
Total:	558	739	812	2109

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received from Spanish-only speakers to date during the SFY by month, by contact classification, and total contacts to date..